

Germany – IT services: consulting, software development, Internet and support – Provision of Mobile Apps Development and Maintenance**OJ S 113/2025 16/06/2025****Contract or concession notice – standard regime****Services - Works**

1. Buyer**1.1. Buyer**

Official name: European Central Bank

Email: procurement@ecb.europa.eu

Legal type of the buyer: EU institution, body or agency

Activity of the contracting authority: Economic affairs

2. Procedure**2.1. Procedure**

Title: Provision of Mobile Apps Development and Maintenance

Description: The European Central Bank (ECB) is seeking to establish a Framework to provide Services and Works for Mobile Applications Development and Maintenance. The envisaged number of Framework agreements to be awarded is up to three (3).

Procedure identifier: 8a02be4a-0e39-4dde-82e4-820b97d7e6d0

Internal identifier: PRO-2235910727

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Additional nature of the contract: Works

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Postal address: Sonnemannstrasse 22

Town: Frankfurt am Main

Postcode: 60314

Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Country: Germany

2.1.3. Value

Estimated value excluding VAT: 2 600 000,00 EUR

Maximum value of the framework agreement: 3 250 000,00 EUR

2.1.4. General information

Additional information: This tender procedure is conducted via the ECB's electronic tendering system (e-tendering) which can be accessed via the following internet address: <https://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>. If you have not used the ECB's electronic tendering system before, you need to create an account in the European Business Network. Once the account has been created you can access the tender documentation (click

on ?Login?). Please note that: - The account creation in the European Business Network will allow you to participate in all future procedures of the ECB which are conducted via the above system. - Your mere account creation does not constitute an application/tender. You must submit your application/tender via the ECB's electronic tendering system as further instructed in the application/tender documentation. The system reference number for the above procurement is Doc2403908979, Event title: PRO-2235910727 - Provision of Mobile apps development and maintenance - Call for Applications. - Should you require technical help when using the system, please raise a contact support request on the following website:

[https://eu.service.cloud.ariba.com/Sourcing.aw/101039055/aw?](https://eu.service.cloud.ariba.com/Sourcing.aw/101039055/aw?awh=r&awssk=Md35oL7l&dard=1&ancdc=1)

[awh=r&awssk=Md35oL7l&dard=1&ancdc=1](https://eu.service.cloud.ariba.com/Sourcing.aw/101039055/aw?awh=r&awssk=Md35oL7l&dard=1&ancdc=1). - Any other queries relating to this procurement procedure and the content of the procurement documentation shall be submitted as a message via the ECB's electronic system (under the section ?event messages?). The ECB endeavors to answer all queries as quickly as possible but cannot guarantee a minimum time response. The ECB shall not be bound to reply to queries received less than seven calendar days before the time-limit for the submission of tenders.

Legal basis:

Directive 2014/24/EU

<http://data.europa.eu/eli/dec/2016/245/2020-05-01> - Consolidated text: Decision (EU) 2016 /245 of the European Central Bank of 9 February 2016 laying down the rules on procurement (ECB/2016/2) (recast)

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Provision of Mobile apps development and maintenance

Description: The procurement procedure's objective is to equip the Directorate General of Information Systems, Enterprise and business services with multiple framework agreements to develop and maintain mobile apps and to provide consultancy services in the domain of mobile apps.

Internal identifier: PRO-2235910727

5.1.1. Purpose

Main nature of the contract: Services

Additional nature of the contract: Works

Main classification (cpv): 72000000

IT services: consulting, software development, Internet and support

Options:

Description of the options: The contract is subject to renewal. The ECB intends to conclude up to 3 framework agreements for an initial duration of 24 months with the possibility of one or more optional extensions to a total maximum contract duration of 84 months.

5.1.3. Estimated duration

Duration: 84 Months

5.1.5. Value

Estimated value excluding VAT: 2 600 000,00 EUR

Maximum value of the framework agreement: 3 250 000,00 EUR

5.1.6. General information

This is a recurrent procurement

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

Additional information: In deviation from Article 30 (1) of the Decision ECB/2016/2 laying down the rules on procurement (as amended), (available at <https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:02016D0002-20200501>), participation in this procurement procedure is subject to the following place of establishment and control requirement: Only the following may be eligible as candidates, tenderers, members of a temporary grouping or sub-contractors: - EU Nationals that - are controlled by EU Nationals. Should candidates, tenderers or members of a temporary grouping that do not fulfil these requirements apply/submit an application, the application/tender will be excluded. Should sub-contractors be proposed that do not fulfil these requirements (i.e. being an EU National being controlled by an EU National), the ECB will either decide to exclude the application/tender or request that the sub-contractor be replaced with a sub-contractor that does fulfil the requirements. An 'EU National' means any legal entity with registered offices in an EU member state or any natural person that has the nationality of an EU member state. 'Control' means the ability to exercise a decisive influence on an undertaking, directly, or indirectly through one or more intermediate undertakings. Control can take any of the following forms: (i) the direct or indirect holding of more than 50% of the nominal value of the issued share capital in the legal entity concerned, or of a majority of the voting rights of the shareholders or associates of that entity, (ii) the direct or indirect holding, in fact or in law, of decision-making powers in the legal entity concerned. The contractors must moreover ensure that any cooperation with Nationals of third countries (non-EU countries) or that are controlled by such a country and/or by a national of such a country does not affect the security interests and avoids potential negative effects over security of supply of inputs that are critical to the procurement and the procurement subject. As proof, Candidates shall submit a declaration(s) in the Annex 4 - Declaration of Ownership and Control for themselves and potential members of temporary groups or subcontractors. The ECB reserves the right to request further information or proof in this context to assess, if the above requirements are fulfilled. Location of service delivery: the contractor's staff, possible temporary group members and subcontractors must deliver all Services from service delivery locations within EEA.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

Maximum number of candidates to be invited for the second stage of the procedure: 6

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Evaluation of the technical offer based on the methodology specified in the procurement documents

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 50,00

Criterion:

Type: Price

Description: Evaluation of the financial offer based on the methodology specified in the procurement documents

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 50,00

5.1.11. Procurement documents

Access to certain procurement documents is restricted

Information about restricted documents is available at: <https://eu.mu.ariba.com/uav/project/?token=2ca2db61-65e3-4f25-8f1b-a560bea812ef>

Ad hoc communication channel:

URL: <https://eu.mu.ariba.com/uav/project/?token=2ca2db61-65e3-4f25-8f1b-a560bea812ef>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://eu.mu.ariba.com/uav/project/?token=2ca2db61-65e3-4f25-8f1b-a560bea812ef>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of requests to participate: 28/07/2025 10:00:46 (UTC)

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 3

Justification for the duration of the framework agreement: An initial duration of 2 years, with the possibility of extensions up to a maximum total duration of 7 years, is justified by the following high-level summary: in light of the complexity of the ECB's Mobile app ecosystem and the underlying IT infrastructures, of the level of sophistication of the security measures adopted to comply with the internal policies, and of the significant number of existing bespoke mobile apps to be handed over for maintenance services, the time and effort required for guaranteeing a smooth transition will not be proportionated nor sustainable for a standard contract duration of 4 years.

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: no

5.1.16. Further information, mediation and review

Mediation organisation: The European Ombudsman

Review organisation: European Central Bank - Procurement Review Body of the European Central Bank, c/o Legal Advice Team
Information about review deadlines: Within 10 days of receipt of the notification in accordance with Article 34(1) or the first sentence of Article 34(3) of Decision ECB/2016/2 laying down the rules on public procurement. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.
Organisation providing more information on the review procedures: European Central Bank

8. Organisations

8.1. ORG-0001

Official name: European Central Bank
Registration number: 0001
Postal address: Sonnemannstrasse 22
Town: Frankfurt am Main
Postcode: 60314
Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)
Country: Germany
Contact point: Central Procurement Office
Email: procurement@ecb.europa.eu
Telephone: +49 6913440
Internet address: <https://www.ecb.europa.eu>
Other contact points:
Official name: Procurement Review Body of the European Central Bank, c/o Legal Advice Team
Postal address: Sonnemannstrasse 22
Town: Frankfurt am Main
Postcode: 60314
Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)
Country: Germany
Contact point: Legal Advice Team
Email: LegalServices@ecb.europa.eu
Telephone: +49 6913440
Fax: +49 6913446886
Internet address: <http://www.ecb.europa.eu>
Roles of this organisation:
Buyer
Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: The European Ombudsman
Registration number: 0002
Postal address: 1 avenue du Pr?sident Robert Schuman, CS 30403
Town: Strasbourg
Postcode: 67001
Country subdivision (NUTS): Bas-Rhin (FRF11)
Country: France
Contact point: The European Ombudsman

Email: eo@ombudsman.europa.eu

Telephone: +33 388172313

Internet address: <https://www.ombudsman.europa.eu/en/home>

Roles of this organisation:

Mediation organisation

Notice information

Notice identifier/version: e3711d5d-854c-43dc-b4c2-d44e738abb2b - 02

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 12/06/2025 13:39:58 (UTC)

Languages in which this notice is officially available: English

Notice publication number: 385520-2025

OJ S issue number: 113/2025

Publication date: 16/06/2025